

## Arrangements for Dissemination of Corporate Communications

Corporate Communications refer to any documents issued or to be issued by PCCW Limited (the “**Company**”) for the information or action of holders of any of its securities, including but not limited to the Company’s annual report, interim report, notice of meeting, listing document, circular and proxy form.

The English and Chinese versions of all Corporate Communications of the Company are available on the Company’s website at [www.pccw.com/ir](http://www.pccw.com/ir) and the HKEXnews website of Hong Kong Exchanges and Clearing Limited (“**HKEX**”) at [www.hkexnews.hk](http://www.hkexnews.hk).

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the Company supplies Corporate Communications (other than Actionable Corporate Communications as defined below) to shareholders by electronic means through the Company’s website at [www.pccw.com/ir](http://www.pccw.com/ir) and the HKEXnews website of HKEX at [www.hkexnews.hk](http://www.hkexnews.hk) (“**Website Version**”), provided that shareholders have consented or are deemed to have agreed to receiving the Website Version. Corporate Communications (in English and/or Chinese version(s)) in printed form will be provided to shareholders pursuant to their request, free of charge.

Where a Corporate Communication is issued to seek instructions from the Company’s shareholders on how they wish to exercise their rights or make an election as shareholders (“**Actionable Corporate Communication**”), the Actionable Corporate Communication will be sent to registered shareholders individually by post to their registered address or, to the extent permissible under relevant laws and regulations, by email (if a valid and functional email address has been provided). For the avoidance of doubt, Actionable Corporate Communications do not include notices of general meetings and proxy forms.

### Election of Means of Receipt of Corporate Communications

The Company will seek consent from each new registered shareholder to receiving the Website Version of future Corporate Communications in place of receiving printed copies.

If the Company does not receive any reply within 28 days, the relevant registered shareholder will be deemed to have agreed to receive the Website Version of future Corporate Communications. In this case, only a notification letter in printed form of the publication of the relevant Corporate Communications on the Company’s website and the HKEXnews website of HKEX will be sent to the shareholder by post at the address of the shareholder appearing in the Company’s register of members.

If a shareholder replies and elects to receive the Website Version of future Corporate Communications, and has provided an email address, such shareholder will receive an email notification of the publication of the relevant Corporate Communications on the Company’s website and the HKEXnews website of HKEX (“**Notification(s) of Publication**”). If no valid and functional email address is provided, a notification letter in printed form will be sent to the registered shareholder by post.

If a registered shareholder replies and elects to receive future Corporate Communications in printed form, the request given shall be valid for one year starting

from the receipt date of instruction or until it has been revoked or superseded or the shareholder ceases to be a registered shareholder of the Company, whichever is the earlier.

For a non-registered shareholder whose shares are held in the Central Clearing and Settlement System (CCASS) and wishes to receive Corporate Communications, he/she/it should liaise with his/her/its bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which his/her/its shares are held (collectively, the “**Intermediaries**”) and provide his/her/its email address to the Intermediaries. The Company will send Notifications of Publication to non-registered shareholders’ email addresses notified by the Intermediaries. If the Company does not receive a valid and functional email address from the Intermediaries, a notification letter in printed form of the publication of the relevant Corporate Communications on the Company’s website and the HKEXnews website of HKEX will be sent by post to the non-registered shareholder.

#### Arrangements for Shareholders to Request Corporate Communications in Printed Form

Upon publication of Corporate Communication(s) by the Company on the Company’s website and the HKEXnews website of HKEX, a registered/non-registered shareholder who wishes to receive the relevant Corporate Communication(s) in printed form or in a language version other than his/her/its existing choice, may send request in writing to the Company c/o the Company’s share registrar (the “**Share Registrar**”), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong or send an email to [pccw@computershare.com.hk](mailto:pccw@computershare.com.hk).

A registered/non-registered shareholder may at any time change his/her/its elected means of receipt and/or choice of language of all future Corporate Communications by providing notice in writing to the Company c/o the Share Registrar or by email. If a registered shareholder elects to receive future Corporate Communications in printed form, the request given shall be valid for one year starting from the receipt date of instruction or until it has been revoked or superseded or the shareholder ceases to be a registered shareholder of the Company, whichever is the earlier.

For any queries relating to the above, please call the service hotline of the Share Registrar at +852 2862 8688 during business hours (from 9am to 6pm, Monday to Friday, excluding Hong Kong public holidays) or send an email to [pccw@computershare.com.hk](mailto:pccw@computershare.com.hk).